**5Ws + How analysis for the 6 entities in WalStore Operations**

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| --- | --- | --- | --- | --- | --- | --- |
|  | **Supplier** | **Warehouse Transporter** | **Warehouse** | **Warehouse-to-store transporter** | **Store** | **Customer** |
| **What?** | what are the cost of thire prroducts?    What are the types of contracts they have? | what is the cost of the transport ? | what is the storage capacity of the Warehouse? | what is the distance and time it will take to trsnport tjis from warehouse to store ? | What is the size of the buffer supply area?    what is the location of the store ? | what is the discount on the product ?    what is the expiry date of the product? |
| **How?** | how much time does it takes to order the product? | how much time it wiil take to supply the product ? | how he can tract the shippment | How are the schedules arrived at? | how they will manage the customers ?    how they will maintain the store ? | How is the store layout optimized? |
| **Who?** | Who are the suppliers ? | Who are the transporters? | Who manages the Warehouse ? | who is responsible for the proper delivery ? |  | Who is the owner of the store ? |
| **When?** |  | When transporter will receive the product from supplier ? | When do the warehouses receive goods from the transporters? | When does the stores will receive product from transporters ? | when will be stores closing and opening timing ? | When do they visit the store? |
| **Where?** | Where are the suppliers located? |  | where are the warehouses located ? |  | where will be store located ? |  |
| **Which?** |  | Which prominent routes are used by the transporters for navigating between the suppliers and the warehouses? | which warehouses will keep what type of product ? | which system they use to track the delivery ? |  |  |